

Logistics Services

Customized Programs and Advanced Technology at Scale

A smart way to fast-track growth is by creating new business opportunities, whether by broadening reach, adding new products or devising unique growth strategies. But this also creates new challenges and risks: a financial investment in physical space and manpower and learning the ins and outs of global commerce, for example. Any roadblocks you hit along the way could potentially cause lost customers, reputation and revenue.

To reduce the risks, companies often turn to an outsourced logistics partner or 3PL to centralize their fulfillment operations, achieve economies of scale, and deliver a superior customer experience.

MBX Systems provides all the critical services of a high-touch logistics partner, and much more. Decades of experience in meeting the fulfillment needs of our manufacturing customers makes us equally capable of handling logistics for non-AHEAD manufactured products. In the same high-touch way, we can take care of your entire logistics operations— including third-party supplied materials and consigned items, and you'll gain peace of mind working with a partner who's watching your back as you grow.

Comprehensive Logistics Expertise

By being responsive and anticipating your needs, MBX can contribute to your growth.

Inbound materials management for full and partially-finished goods, kitting materials, consigned items, and returns/reverse logistics

Scalable storage facilities around the globe, with 24/7 inventory tracking

Order processing visibility with real-time status by stage/location in Hatch

Integration expertise providing technical assembly, technology configuration and kitting of third-party items

Multi-mode freight management, customs clearance, forwarding and claims

Exceptional out-of-box experience for customers with ISTA packaging and testing

From inbound logistics to last mile delivery and everything in between, AHEAD is the outsourced logistics partner you need.

US-based team of experienced global export and logistics professionals.

- > Successfully exporting customers' products to 175+ countries
- > Consultative approach to managing shipments and making intelligent recommendations based on cost, destination and delivery timeframe
- > Global research and filings for new markets, importer of record services, and more
- > Comprehensive documentation preparation for domestic and international shipments
- > Multi-mode worldwide shipping, in-country customs clearance and freight forwarding

Scalable inventory management in geographically dispersed locations to fit your business needs.

- > Full-service logistics facilities near Chicago and in the Netherlands, plus forward stocking for finished goods globally
- > Inbound/outbound shipment handling
- > Stocking and managing third-party inventory
- > Processing customer returns, repackaging and restocking
- > 24/7 visibility into inventory by location

Best-in-class handling, integration and fulfillment services.

- > Order kitting and assembly of partially finished goods to accelerate order processing
- > Real-time order status in picking, kitting, packing, shipping and in-transit
- > Integration services for technical assembly and technology configuration
- > Automated quality control and documentation at each touchpoint
- > Sourcing and storage of ISTA transit-tested packaging including custom cartons, crates and foam

Unprecedented visibility at every step of the asset lifecycle through a personalized software platform.

- > Gain a single point of control and transparency to all facets of your AHEAD-managed logistics operations
- > Track current inventory levels across stocking locations with reorder notifications, inbound and outbound shipments in-transit, and customer orders, returns and replacements
- > Subscribe to Hatch Connect, your own branded Hatch platform to provide customers real-time visibility and tracking while reducing your account management overhead

AHEAD

Accelerate Your Impact

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www.ahead.com