

# Better Software Faster:

## AHEAD's Cloud Operations – DeveloperOnDemand

AHEAD's Cloud Operations: Developer OnDemand modular approach to accelerate DevOps adoption features expert consulting paired with developer enablement using the ServiceNow Service Catalog, Portal, and DevOps Change Velocity. As part of this service customers will increase DevOps visibility, gain an actionable roadmap, and enable developers to start writing code faster. Utilizing multiple ServiceNow suites (ITSM, DevOps, Automation Engine, NOW Platform User Interface & Capabilities), AHEAD is able to accelerate developer productivity and solve the following challenges our customer face:



### Lack of Alignment

- Conflict in priorities leads to tension
- Lack of clear measurement
- Activities are driven by assumptions



### Lack of Accountability

- People are view as less important than the work
- Work are stagnant
- Waterfall process take precedent over Agile with extensive reviews and status meetings

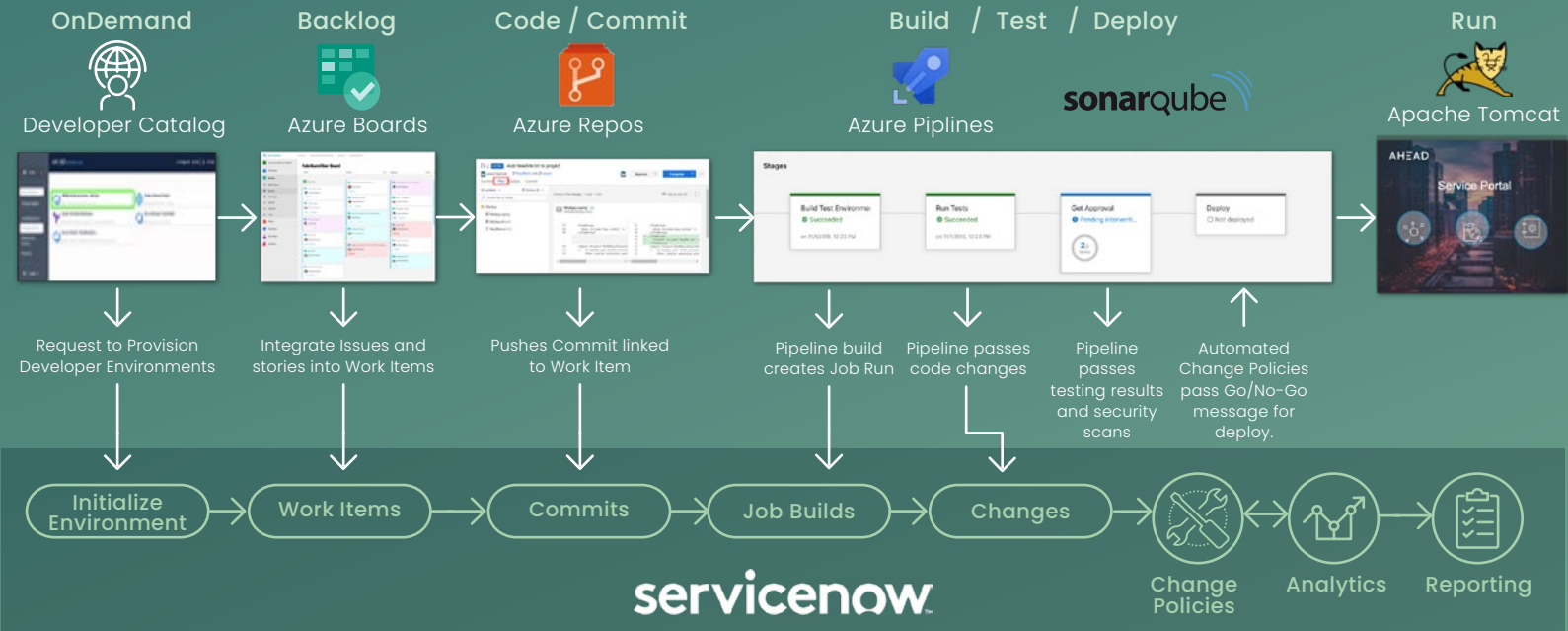


### Project Over Product

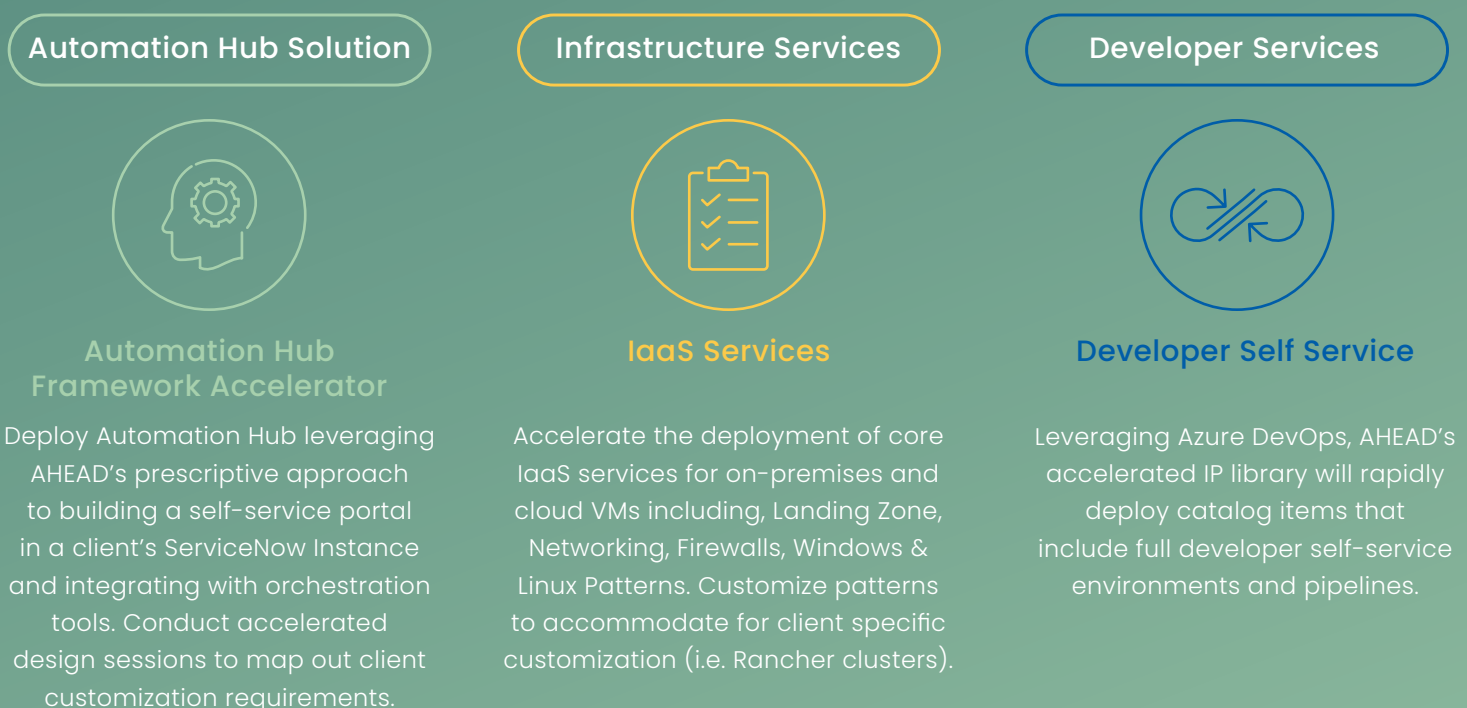
- No clear way to differentiate between output and outcome
- Business is mistaken as productivity and outcome result
- Everything is priority vs focusing on fewer priorities and measure real progress

The main theme of this offering is to accelerate your organization's change velocity to ensure that the CI/CD pipeline supports the business in an automated way. AHEAD uses the following reference architecture to accomplish this goal:

## DevOps Pipeline Architecture



Our approach and execution methods include marrying the three IT Services pillars into one cohesive approach, detailed below:



Contact your local AHEAD representative to learn more.



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