

CMDB Advisory & Assessment Services

For enterprises, a strong focus on the maturity of asset management and their configuration management database (CMDB) is the foundation for success. AHEAD's multi-disciplinary CMDB practice helps organizations make informed business decisions by enhancing data quality, reducing risk, driving down costs, and ensuring compliance with corporate standards.

Client CMDB Challenges

When it comes to setting up and managing a CMDB, we frequently encounter clients who need assistance with:

- Improving focus within the database via environment modeling
- Enhancing data quality
- Standing up and automating processes
- Managing ongoing day 2 operations

AHEAD's CMDB Advisory Solution

Our CMDB practice encompasses all facets of the organization, with hundreds of certified engineers leveraging decades of experience working with clients to improve and manage their CMDB. Our Advisory and Assessment Services include CMDB facilitation sessions and stakeholder interviews, which pave the way for:

- Process Documentation Development:** AHEAD creates and delivers a CMDB process document as part of our assessment that captures current-state as well as desired future-state CMDB workflows.

Gap Analysis & Envisioning Workshops: Based on the delivered process documentation, AHEAD outlines the gaps between the current state and the industry best practice desired state.

Recommendations, Documentation, Presentation & Knowledge Transfer: We provide an executive summary of the complete assessment findings and recommendation roadmap, which is formally presented to stakeholders with the opportunity to review and revise to account for people, processes, and tools as well as management, governance, and continual improvement opportunities.

Why AHEAD?

Combining strategy, management, and governance with deep technical expertise, AHEAD helps clients determine the best path forward for their CMDB through our comprehensive advisory and assessment. As a trusted service-oriented partner, we create short- and long-term platform strategies, maintain CMDB health to enhance platform capabilities, and provide approaches to communicate the need for a purposeful and value-driven CMDB across the organization.

Work with AHEAD

To learn more about how AHEAD can create a programmatic approach to improve and maintain CMDB health, [get in touch](#) with us today.



Accelerate Your Impact

© 2024 AHEAD, LLC. All rights Reserved.

Learn more at
www.ahead.com