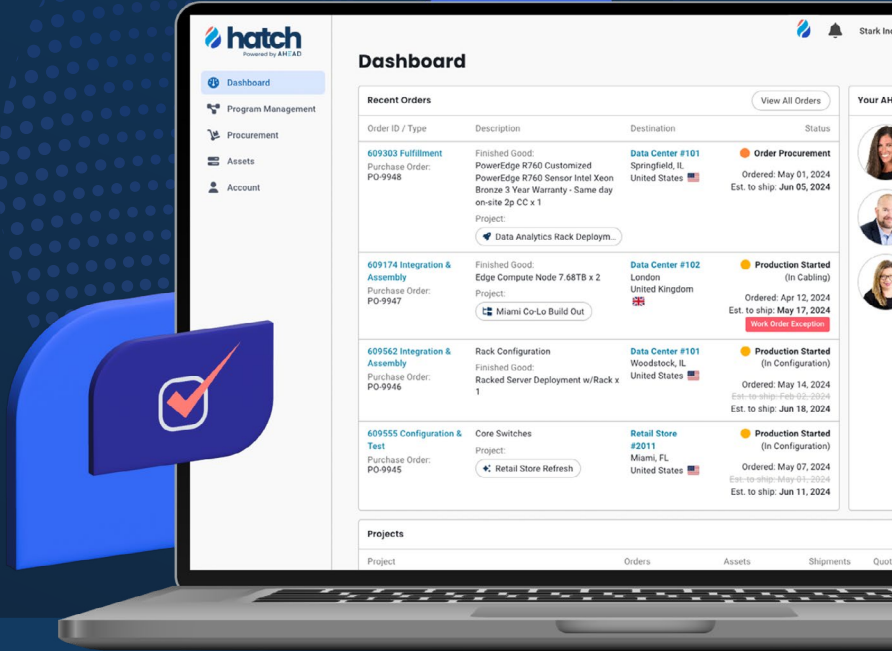




# Hatch Onboarding Fast Facts

We are dedicated to making our clients' experience with Hatch one-of-a-kind, aiming to build strong, long-lasting relationships. Your success is our success, and we are with you every step of the way, from onboarding through ongoing operations.



## Onboarding Process

Approximately 3 weeks



### 1. AHEAD Account Team Training



### 2. Client Onboarding

- Admin Training
- General User Training
- Repeated as necessary



### 3. Feedback and Iteration

- Individual check-ins with Account Team, Client Admins, and General Users
- Onboarding Feedback Survey
- Continuous improvement based on feedback

## Reliable and Transparent Data

- Data reliability and transparency
- Timely, accurate, and consistent data across all platforms
- We address concerns immediately

## Fair and Transparent Pricing

- One-time onboarding fee
- Flexible pricing options

*Our Client's success is our success. We are committed to delivering exceptional value at every stage of the partnership.*

Onboarding Service	Price: \$15,000
INCLUDES:	<p><b>Account set up:</b></p> <ul style="list-style-type: none"><li>Admin training</li><li>Standard user training</li><li>Unlimited users</li></ul> <p><b>Authentication:</b></p> <ul style="list-style-type: none"><li>• SSO</li><li>• Microsoft</li><li>• Google</li></ul> <p><b>Client training:</b></p> <ul style="list-style-type: none"><li>• Admin</li><li>• General</li></ul>

Add On Services	Price
<b>Advanced Authentication (SCIM, SAML, OKTA)</b>	\$6,250
<b>Custom Integrations</b>	Contact for custom quote

Please contact your Client Director for additional information.