AHEAD

Executive Briefing Experiences Catalog

2026

Create *Customized* Executive Briefing Experiences

Use the briefing catalog to design personalized agendas that connect each client's Strategic Client Initiatives to AHEAD's updated go-to-market focus areas.

Each topic under a Client Initiative includes a detailed description of the content covered in that session, making it easy to align conversations to the client's current programs and investments. If you don't see the topic you need, contact the Solutions Briefing Team to discuss adding or tailoring a session.

Executive Briefing Experiences FAQs

What is an Executive Briefing Experience?

A strategic, future-focused dialogue between our clients' senior stakeholders and AHEAD's executive and field leadership. These sessions are designed to elevate perspective, share market trends, and co-develop a shared vision for growth and transformation.

How long is it?

It is typically 1 day, covering approximately 5-6 sessions.

How long is each session?

Each topic in the catalog constitutes a session, which is approximately 1 hour long.

Who is the Audience?

These briefings are tailored for C-suite technology and business executives (CTO, CEO, CIO, CISO, etc.) and their leadership teams (VPs and Directors).

Business Outcomes that Guide Every Engagement

Transformative outcomes happen when strategy and execution move in lockstep. Across thousands of enterprise engagements, we've seen four outcome-based drivers consistently distinguish the most successful initiatives.

FUELS INNOVATION

Maintain a competitive edge by rapidly adopting modern technologies with the platforms, data, and guardrails needed to deliver continuous innovation.

INCREASES EFFICIENCY

Reduce manual work, operational drag, and unnecessary cost so teams can do more with less.

REDUCES RISK

Protect the business from outages, security incidents, compliance failures, and all other operational instabilities that could cause financial or reputation damage.

EXPANDS REVENUE

Enable growth by improving customer experience, accelerating launches, entering new markets, and supporting revenue generating digital capabilities.

Table of Contents

OVERVIEW TOPICS

AHEAD Industry Specific Point of View 12

AHEAD Overview 13

AHEAD Security Overview 14

AHEAD AI Portfolio 15

Executive Connection and Q&A 16

FinOps+ for Enterprise 17

Foundry Overview 18

Managed Services Capabilities 19

The 3 Horizons of Digital Transformation 20

AI-ENABLED INFRASTRUCTURE TOPICS

AHEAD Enterprise WAN & Multi-Cloud Network Transformation 22

AHEAD NetOps Framework: Configuration, Automation, Observability & Agentic AI 23

AHEAD Secure Architectures 24
AI Infrastructure Cooling 25
AI Infrastructure Lifecycle Management: Compute, Storage, Networking & Foundry 26
AI Infrastructure Modernization: Compute Acceleration 27
AI Infrastructure Modernization: Storage 28
AI Operating Model 29
AI Runtime Assessment 30
Custom Engineering 31
Edge AI 32
Employee and End User Experience Enhancement 33
Managed AI Infrastructure 34
Platform Engineering for AI 35
AI Rapid Assess and Prototype 36

AI TRANSFORMATION TOPICS

AI Accelerated Development (SDLC) 38
Accelerating AI Transformation in Capital Markets 39
AI and Innovation for Healthcare 40

AI for Financial Services 41
AI for Insurance 42
AHEAD AI Portfolio 43
AI Data Strategy & Governance 44
AI Operating Model 45
AI with Copilot 46
Agentic AI 47
Autonomous Service Desk 48
Data Foundations for AI 49
Desktop and App Delivery Modernization 50
Horizon 3: Transform into an AI Driven Business 51
AI Rapid Assess and Prototype 52

DATA PLATFORM ACCELERATION TOPICS

AHEAD Secure Architectures 54
AI Data Strategy & Governance 55
Business Analytics and Insights 56
Data Foundations for AI 57

Data Platform Modernization 58
Data Platforms for AI 59
Horizon 2: Modernize Your Cloud Data & Apps 60

OPERATIONAL EXCELLENCE TOPICS

AI-Enabled Operations 62
Autonomous Service Desk 63
Employee and End User Experience Enhancement 64
Enhancing the Customer Experience with ServiceNow 65
Intelligent Operations Overview 66
Interactive Overview of Hatch Lifecycle Management 67
Keys to Enterprise Adoption and Value Realization Across Your Observability Portfolio 68
Managed ServiceNow (IRE) 69
CMDB Get-to-Green 70
Observability Tool Rationalization 71
Optimizing Risk Management and GRC Policies Using ServiceNow 72
Our Perspective on the ServiceNow Platform, Portfolio, and Vision 73
Platform 2.0: Optimizing Your ServiceNow Investment 74
Platform Engineering for AI 75

Security & GRC Transformation 76
ServiceNow and AI 77

PLATFORM & WORKLOAD MODERNIZATION TOPICS

AHEAD Enterprise WAN & Multi-Cloud Network Transformation 79
AHEAD's Strategic Approach to Making a VMware/Broadcom Decision 80
AI Infrastructure Modernization: Storage 81
Custom Engineering 82
Designing Your VMware Cloud Foundation Adoption Roadmap with AHEAD 83
Desktop and App Delivery Modernization 84
Edge AI 85
Employee and End User Experience Enhancement 86
Horizon 1: Assess, Mobilize & Migrate to Cloud 87
Horizon 2: Modernize Your Cloud Data & Apps 88
Horizon 3: Transform Into an AI Driven Business 89
Interactive Overview of Hatch Lifecycle Management 90
Managed AI Infrastructure 91
Managed Services: Cloud 92
Modern Endpoint Management 93

Network Modernization and Roadmap 94
Platform Engineering for AI 95
AI Rapid Assess and Prototype 96
The 3 Horizons of Digital Transformation 97
Understanding and Adopting VMware Cloud Foundation (VCF) 98

SECURE & RESILIENT ARCHITECTURE

AHEAD Secure Architectures 100
Cyber Resiliency (Cyber Recovery & Data Protection) 101
AI Runtime Assessment 102
Security for AI 103
Security Operations 104
Security Strategy and GRC 105

FACILITY TOURS

Foundry Facility Tour 1200 113
Foundry Facility Tour 901 114

Topics

AHEAD Overviews

AHEAD Industry Specific Point of View

The AHEAD Industry Specific Overview provides a tailored exploration of how AHEAD's extensive portfolio uniquely aligns with and addresses the distinct challenges faced by various industries. Leveraging deep industry insights and robust expertise, AHEAD crafts targeted solutions designed to deliver meaningful outcomes.

Through customized engagements, AHEAD identifies critical pain points specific to each industry, aligning advanced digital infrastructure, strategic cloud transformations, robust data analytics, and innovative AI solutions to effectively tackle these challenges. This tailored approach ensures that the unique requirements and objectives of each industry are met through optimized and impactful technology solutions.

The Industry Specific Overview emphasizes AHEAD's capability to address key challenges by demonstrating proven success stories and practical use cases. This comprehensive yet personalized approach ensures that industry leaders and decision-makers clearly understand how AHEAD's offerings enable growth, improve operational efficiency, and enhance competitive advantage within their specific sector context.

AHEAD Overview

An AHEAD overview presentation introduces our comprehensive capabilities as a strategic partner in digital transformation, modernization, and innovation. We begin by sharing our unique perspective on technology-driven business outcomes, focusing specifically on how we help enterprises navigate complex technology landscapes to achieve clarity and impactful results.

We'll discuss our core practice areas, including strategic consulting to align business and IT objectives, cloud and infrastructure modernization to enhance agility and scalability, AI-driven innovation for intelligent automation and improved decision-making, and observability to optimize performance and customer experience.

Key differentiators such as our vendor-neutral approach, industry-recognized frameworks, and deep technical expertise across platforms and solutions will be highlighted. Additionally, we'll illustrate our collaborative delivery model—emphasizing partnership and co-creation—to demonstrate how AHEAD effectively bridges technology strategy with real-world execution.

Throughout the presentation, we'll provide concrete examples and client success stories, showcasing measurable impacts such as reduced operational costs, accelerated innovation cycles, enhanced productivity, and improved stakeholder satisfaction. Our ultimate goal is to clearly articulate why clients trust AHEAD to consistently deliver strategic value, superior service, and transformative outcomes aligned directly to their business priorities.

AHEAD Security Overview

Our AHEAD Security Overview briefing is our Level-100 narrative for how AHEAD delivers end-to-end cybersecurity outcomes across four core areas: GRC & Advisory, Threat Protection, Threat Detection & Response, and Cyber Resilience. It's organized around the NIST CSF functions so attendees can clearly connect offerings to "Identify & Govern, Protect, Detect & Respond, and Recover." GRC & Advisory covers strategy, governance, and compliance: maturity and gap assessments, cyber advisory programs, roadmap development, and policy work that align security investments with business and regulatory expectations. Threat Protection focuses on hardening identity, network, cloud, and data, our Threat Defense motion, including Zero Trust architectures, segmentation, and platform-centric security patterns that reduce attack surface. Threat Detection & Response is centered on Security Operations: SOC modernization, SIEM/SOAR/XDR, CTEM, and next-gen managed SOC capabilities that turn telemetry into faster, more accurate investigations and remediation. Cyber Resilience addresses recovery from cyber incidents through cyber resiliency assessments, BIA, vault and IRE design, and tested runbooks that restore critical services with confidence.

AHEAD AI Portfolio

This session provides a clear, opinionated overview of AHEAD's AI portfolio—how our advisory, build, and managed services work together to move clients from experimentation to production at scale. We'll walk through the core building blocks: AI Transformation strategy, AI Enabled Infrastructure, Data Platform Acceleration, and Secure & Resilient Architecture, showing how each maps to real initiatives like customer experience, operations automation, and risk reduction. Attendees will see how AHEAD combines strategy, data, and agentic AI engineering with platforms such as Foundry and Hatch to deliver secure, governed AI solutions that are ready for the enterprise. We'll contrast common "random acts of AI" with a unified operating model that aligns use cases, data foundations, platforms, and security into a coherent roadmap. The goal is a practical understanding of where AHEAD fits in your AI journey and how to engage us across advise, build, and run to drive measurable business impact.

Executive Connection and Q&A

Hear directly from one of AHEAD's Executive Leaders as they share the story behind AHEAD—how we've evolved, the principles that guide us and what differentiates us as a partner in today's fast-changing IT landscape. You'll gain insight into emerging trends across cloud, AI, security, and digital transformation, as well as real-world observations from our work with leading enterprises. This session is designed to be conversational, with space for open Q&A and client-driven dialogue. Whether you're looking to benchmark strategy or spark new thinking, this discussion provides a valuable leadership perspective to anchor your experience.

FinOps+ for Enterprise

Successful outcomes depend on the alignment of financial, technical and operational considerations. This briefing will explore how AHEAD Financial Consulting focuses on increasing financial transparency to help clients make data-driven decisions that maximize the value of technology to their business. Using a proven framework, every engagement begins with a Business-as-Usual (BAU) financial assessment. By understanding the current state, down to the asset and contract level, a multi-year view of IT spend is developed and used as the foundation for future analysis. Once the BAU is established, this data can be leveraged to assess alternative strategies, optimize existing spend, develop chargeback/showback models, or monitor the financial health of an in-flight transformation. Each model is customized to the client's goals, addressing not only the 'what' and 'why' but also the 'when' and the 'how is it going.' Financial transparency requires ongoing focus and coordination. At the completion of an engagement, clients can choose to manage the models themselves or continue partnering with AHEAD for ongoing support, working closely with their finance and technical teams.

Foundry Overview

The AHEAD Foundry is more than a facility—it's a powerful extension of your IT strategy. This session provides a high-level overview of our Foundry operation, detailing how it helps clients overcome the most pressing deployment challenges in today's hybrid and distributed environments. From equipment delays and configuration inconsistencies to global logistics and change management, we'll walk through how the Foundry is purpose-built to de-risk and accelerate infrastructure rollouts.

We'll showcase the breadth of capabilities across Engineering Services, Integration & Manufacturing, and Logistics Solutions, and explain how these services work together to streamline delivery, enhance quality, and ensure repeatable outcomes. You'll also learn how the Foundry enables scale—supporting everything from pilot deployments to multi-site global rollouts—while remaining flexible to your business needs and technology standards.

Whether you're standing up edge environments, consolidating data centers, or enabling cloud-ready platforms, this session offers a clear view into how AHEAD's Foundry can reduce operational friction and bring greater control, agility, and efficiency to your deployment processes.

Managed Services Capabilities

This session is an introductory overview of the AHEAD Managed Services portfolio covering Managed Infrastructure, Managed Security, Cloud FinOps, Cloud Management, and ServiceNow Accelerate Teams.

By integrating these pillars through our 24x7x365 support, organizations can confidently design and transition to resilient, future-ready cloud environments. This approach streamlines multi-cloud workflows, enhances security, and provides scalability to support evolving business needs, empowering enterprises to drive innovation and achieve long-term success in an increasingly complex digital landscape.

The 3 Horizons of Digital Transformation

Clients are undergoing transformation at an unprecedented rate. As they desire to become AI first organizations, it is critical to understand the maturity and roadmap of activities to get there. We will review different horizons that drive digital transformation:

- Horizon 1, which is focused on migrating and modernizing current workloads
- Horizon 2, which allows modernization of data and applications
- Horizon 3, which then enables AI to be leveraged to drive impact throughout the business

As part of this session you will also learn about AHEAD's AI & Cloud.

Topics

AI-Enabled Infrastructure

AHEAD accelerates AI execution with scalable, resilient architectures that support high-performance workloads from core to edge.

AHEAD Enterprise WAN & Multi-Cloud Network Transformation

This session explores how the AHEAD Enterprise WAN and Multi-Cloud Network Framework delivers a unified fabric that securely connects users, branches, data centers, SaaS, and multicloud environments while natively supporting modern AI and data workloads.

Built on a high-throughput, low-latency backbone and Network Infrastructure-as-a-Service, it abstracts global connectivity into a programmable platform, simplifying design, deployment, and operations. The framework stitches together IPsec, SSL VPN, and native cloud connectivity, integrating on-prem environments, cloud, mergers and acquisitions (M&A), remote users, and B2B connectivity into consistent network segments with centralized policy and visibility. Enterprise firewalls, ZTNA, and private endpoints are embedded directly into the architecture, bringing security controls close to users, applications, and data—regardless of location.

Optimized for AI and high-performance workloads, the design provides lossless, high-bandwidth paths between GPU clusters, storage arrays, LLM platforms, vector databases, and cloud-native services across private data centers and public clouds. This enables predictable performance for AI developers and applications while maintaining strict segmentation and governance.

By standardizing connectivity, security, and observability across multi-tenant environments and customer domains, the AHEAD framework accelerates integration, reduces operational complexity, and creates a scalable foundation for digital transformation and AI-driven innovation.

← *Back to AI-Enabled Infrastructure Table of Contents*

AHEAD NetOps Framework: Configuration, Automation, Observability & Agentic AI

This briefing examines the AHEAD NetOps Framework: a pragmatic way to finally address longstanding networking challenges that have plagued enterprises for years—fragmented tools, inconsistent configurations, poor visibility, and reactive firefighting. It is anchored on two foundational layers: a source of truth/system of record for network data and state, and a robust management layer for core services and administration. These foundations must be in place and properly layered for the four NetOps pillars to be built and operated efficiently.

On top of this base, the framework organizes work into four pillars: network automation, observability, security, and lifecycle. Automation standardizes configuration and operations; observability turns telemetry into actionable insight; security embeds threat detection, vulnerability management, and segmentation into the network fabric; lifecycle programs industrialize maintenance and refresh. Together, they reduce manual toil, shrink error domains, and drive materially higher operational efficiency.

With accurate network state and mature operational patterns established, the framework then creates a safe, high-leverage runway for agentic AI to operate across the stack—adding context, accelerating troubleshooting, and enabling smarter, increasingly autonomous decisions without introducing chaos or unnecessary risk.

AHEAD Secure Architectures

AHEAD Secure Architecture is the umbrella topic for how we design and explain secure-by-design environments to clients across identity, network, cloud, and data domains. Internally, this gives us a common way to describe what "good" looks like: a cohesive, NIST-CSF-aligned, defense-in-depth architecture rather than a collection of point solutions. In this briefing, we will frame identity as the new perimeter, network as a segmented and policy-driven fabric, cloud as a well-governed landing zone with strong posture management, and data as something actively governed, classified, and protected, not just stored. We connect these design choices to security operations and exposure management so that teams can continuously see, prioritize, and address risk across the environment. In practice, this topic underpins conversations about current-state assessments, target reference architectures, and roadmaps that span data center, cloud, and emerging AI initiatives, helping us characterize the way AHEAD brings repeatable patterns, cross-pillar engineering depth, and automation to build secure foundations that support transformation, resilience, and ongoing operations.

AI Infrastructure Cooling

Liquid cooling redefines how modern data centers are designed, built, and operated to support increasingly dense and power-hungry workloads. As traditional air cooling reaches its limits, liquid-based cooling technologies provide a practical path to higher performance, improved efficiency, and long-term scalability. This briefing will outline how AHEAD applies a systems-level approach that integrates liquid cooling across compute platforms, racks, power distribution, and facility infrastructure.

From early planning through deployment and operations, AHEAD helps organizations assess readiness, select the appropriate liquid-cooling strategy, and design environments that safely and reliably support high-density workloads. This includes direct-to-chip and other liquid solutions, rack-level integration, thermal zoning, and operational processes that align with real-world maintenance and service requirements. Designs are validated at AHEAD prior to deployments to ensure performance targets are met while minimizing risk to existing environments.

Beyond infrastructure, we will explore how AHEAD focuses on operational excellence, helping teams adapt processes, monitoring, and lifecycle management to support liquid-cooled environments at scale. The result is a data center operation that can confidently support next-generation compute, reduce energy and cooling inefficiencies, and evolve as workload demands and technologies continue to advance.

AI Infrastructure Lifecycle Management: Compute, Storage, Networking & Foundry

This session provides an end-to-end view of how AHEAD designs, deploys, and operates AI infrastructure across compute, storage, networking, and Foundry—treating it as a lifecycle, not a one-time project. We'll explore how to translate AI roadmaps and model requirements into concrete capacity, performance, and resiliency plans from core data centers to edge locations. Attendees will see how GPU platforms, high-throughput storage, and low-latency network fabrics are architected together to keep models fed, secure, and highly utilized.

From there, we walk through execution and run: how Foundry standardizes and pre-integrates rack-scale AI systems, how Hatch brings visibility and control to assets and logistics, and how lifecycle programs manage refresh, upgrades, and decommissioning without disruption. The session is ideal for leaders who need a cohesive operating model for AI infrastructure—linking investments in hardware, facilities, and services to predictable delivery, lower operational risk, and the flexibility to evolve as AI workloads and platforms change.

← *Back to AI-Enabled Infrastructure Table of Contents*

AI Infrastructure Modernization: Compute Acceleration

This session explores the acceleration journey from edge to core, highlighting how purpose-built compute platforms and OEM-augmented architectures are redefining performance at every layer. We examine strategies for designing custom systems tailored to unique workloads, enhancing standard OEM offerings with specialized configurations, and deploying these solutions at scale with consistency and speed.

Attendees will gain insight into how ruggedized edge devices, GPU-dense core platforms, and automated configuration pipelines come together to form a unified, high-performance ecosystem. From intelligent workload placement to scalable lifecycle management, this session showcases how organizations can unlock next-generation acceleration across diverse environments.

AI Infrastructure Modernization: Storage

AI initiatives place unprecedented demands on storage—requiring massive throughput, low latency, scalable capacity, and intelligent data movement across core, cloud, and edge environments. This session provides a deep dive into how organizations can modernize their storage ecosystems to meet the performance and resiliency needs of AI workloads while reducing operational complexity. We'll explore performance-optimized architectures that maximize GPU utilization, including parallel file systems, NVMe-over-Fabrics, tiered storage, and disaggregated designs that balance cost and throughput. The discussion includes strategies for governing unstructured data growth, accelerating pipelines for model training, and ensuring consistent access patterns for inference workloads. We'll also highlight how AI-ready storage supports data protection, cyber-resilience, and multicloud mobility through replication, snapshots, and intelligent lifecycle management.

← *Back to AI-Enabled Infrastructure Table of Contents*

AI Operating Model

We will walk through how to stand up an AI hub, define decision rights, and embed guardrails for security, compliance, and responsible use. From there, we will examine a structured intake and prioritization process that brings business and technology leaders together to surface, qualify, and rank AI opportunities based on value, feasibility, and risk. Finally, we will show how rapid prototyping, value tracking, and portfolio management convert high-potential ideas into production-grade capabilities.

Technology and business executives will leave with a practical blueprint for governing AI, engaging stakeholders, and building a repeatable use case factory—turning experimentation into a managed, measurable engine for competitive advantage rather than a collection of disconnected proofs of concept.

← *Back to AI-Enabled Infrastructure Table of Contents*

AI Runtime Assessment

This session will examine AHEAD's AI Runtime Assessment — a structured, data-driven engagement that evaluates a client's current AI runtime for security, compliance, and resiliency gaps, giving leaders a clear path to move from pilot to production with confidence. Learn how we analyze models, data flows, agents, and pipelines to identify vulnerabilities and control weaknesses, complemented by benchmark analysis and optional AI penetration testing to validate runtime defenses under realistic conditions. We will show how the assessment establishes programmatic runtime standards aligned to governance frameworks so that controls are consistent, auditable, and scalable across workloads and platforms. We also rationalize overlapping security tools to reduce redundancy, improve visibility, and optimize investments for maximum operational impact. When needed, we incorporate Shadow AI discovery to establish visibility over unsanctioned tools and data exposure risks, ensuring policies and guardrails can be enforced consistently.

← *Back to AI-Enabled Infrastructure Table of Contents*

Custom Engineering

In this briefing, we will explore how AHEAD Foundry Custom Engineering delivers purpose-built compute platforms designed to meet the precise requirements of complex and evolving workloads. By extending and augmenting leading OEM technologies, Foundry creates custom architectures that align performance, reliability, thermals, and serviceability with real-world operational demands. Each solution is engineered with a deep understanding of how hardware, firmware, and software interact across edge, core, and data center environments.

From initial workload analysis through design, validation, and production, Foundry applies a rigorous engineering approach that emphasizes repeatability at scale without sacrificing customization. Systems are built using tailored SKUs, detailed bills of materials, and controlled configurations to ensure consistency across fleets while still enabling targeted differentiation where it matters most. Comprehensive testing and validation help eliminate risk before deployment and support long-term operational stability.

Beyond initial delivery, you'll learn how AHEAD Foundry and HATCH support the full lifecycle of custom platforms, including manufacturing, deployment, sustainment, and evolution over time. This integrated model allows organizations to accelerate innovation, reduce complexity, and confidently deploy high-performance infrastructure that adapts as business needs grow and technologies advance.

Edge AI

Edge AI transforms how organizations capture value from data by processing and analyzing information at or near the source rather than relying solely on centralized infrastructure. This briefing will explore how moving AI inference to the edge enables organizations to achieve lower latency, improved reliability, reduced bandwidth usage, and faster decision-making in environments where real-time responsiveness is critical.

Learn how AHEAD delivers Edge AI solutions through purpose-built hardware platforms, validated architectures, and scalable deployment models designed for distributed and often constrained environments. Solutions are engineered to support modern AI workloads, including computer vision, sensor fusion, and real-time analytics, while accounting for power, thermal, connectivity, and physical durability requirements unique to edge locations. Each platform is tailored to workload needs and integrated with existing data center, cloud, and operational systems.

Beyond hardware, AHEAD supports the full lifecycle of Edge AI deployments, from initial use-case definition and pilot validation to large-scale rollout and ongoing operations. This includes secure provisioning, fleet management, monitoring, and continuous optimization as models and workloads evolve. The result is a resilient, scalable Edge AI foundation that enables organizations to act on data instantly, operate more efficiently, and unlock new intelligent capabilities at the edge.

← *Back to AI-Enabled Infrastructure Table of Contents*

Employee and End User Experience Enhancement

Employee experience has become a strategic differentiator as hybrid work reshapes expectations for performance, accessibility, and support. This session focuses on how AHEAD helps organizations modernize the digital workspace to deliver a seamless, secure, and productive experience across all devices and locations. We examine the technologies and operating models required to reduce friction, improve responsiveness, and enhance user satisfaction.

Attendees will learn how unified endpoint management, modern provisioning, identity-driven access, and intelligent automation improve reliability while reducing operational overhead. We'll explore how solutions like Intune, Autopilot, enterprise browsers, app delivery modernization, telemetry-driven experience insights, and self-service capabilities contribute to a cohesive digital environment. The briefing also highlights how user experience monitoring identifies performance bottlenecks before they impact productivity.

We'll discuss the interplay between security and experience—ensuring zero trust principles, conditional access, and device health checks strengthen protection without adding complexity for users. AHEAD's approach prioritizes outcome-focused design, helping organizations streamline tools, eliminate redundant processes, and align digital workspace investments with measurable business value.

By the end of the session, customers will understand how to build a modern, scalable, and user-centric workplace ecosystem that reduces support volume, accelerates onboarding, improves employee satisfaction, and enables high-performance hybrid work at scale.

← *Back to AI-Enabled Infrastructure Table of Contents*

Managed AI Infrastructure

This session is for leaders who have invested in AI infrastructure but don't want to build a 24x7 operations team from scratch to run it. Managed AI Infrastructure shows how AHEAD operates GPU platforms, high-throughput storage, and AI-ready network fabrics as a managed service—so your teams can focus on use cases and models, not racking, patching, and troubleshooting. We'll cover how AHEAD designs runbooks, SLOs, and support models for training and inference environments, including capacity management, performance tuning, and incident response across core, cloud, and edge. You'll see how telemetry, observability, and automation are used to keep clusters healthy, secure, and compliant, while optimizing utilization and energy cost. The briefing also highlights how Foundry and Hatch integrate into the run model for lifecycle management and upgrades. Select this session if you want AI infrastructure to behave like a reliable utility service rather than a fragile bespoke stack.

← *Back to AI-Enabled Infrastructure Table of Contents*

Platform Engineering for AI

This topic shows how extending existing platform engineering investments is the fastest, safest path to scaling AI. We reframe AI infrastructure as a product, not a collection of one-off stacks, and walk through how Internal Developer Platforms evolve to support data pipelines, training workloads, and inference services.

Topics include adding AI-aware golden paths, self-service templates, and reference architectures for GPUs, vector databases, and RAG patterns. We'll discuss how MLOps builds on DevOps—CI/CD for models, experiment tracking, registries, and automated promotion—with guardrails for security, compliance, and cost.

Attendees will see how leading enterprises are standardizing AI runtime environments across cloud and on-prem, integrating with existing IDPs, and using platform teams to accelerate adoption while reducing toil for data science and application squads. Select this session if you want AI to ride on a unified platform that is governed, observable, and reusable, rather than grow as fragile, siloed projects.

← *Back to AI-Enabled Infrastructure Table of Contents*

AI Rapid Assess and Prototype

This executive briefing is for leaders who want to move fast on AI—but with discipline, not random pilots. Rapid AI Assess and Prototype combines a structured assessment with a targeted proof-of-value to quickly validate where AI will actually generate impact.

We start by capturing your strategic initiatives and current AI activity, then assess readiness across data, platforms, security, and operating model. From there, we facilitate a focused intake process to surface and prioritize a small set of high-value use cases based on business value, feasibility, and risk.

The session then walks through how AHEAD runs rapid prototypes: scoping measurable outcomes, selecting models and patterns (e.g., RAG, agents, copilots), standing up a safe runtime, and instrumenting value tracking. Attendees leave with a short list of validated opportunities, a repeatable pattern for future waves, and clear next steps to move from experiments into governed, scalable delivery.

Topics

AI Transformation

AHEAD accelerates AI from idea to business value through a unified AI fabric.

AI Accelerated Development (SDLC)

This executive briefing delves into the rapidly evolving "Role of AI in Development," specifically focusing on the impact and application of AI development tools. We will explore how artificial intelligence is reshaping the software development lifecycle (SDLC) by empowering developers and transforming how organizations build and maintain software.

The session will highlight key categories of AI-driven tools, including intelligent code assistants that offer real-time suggestions and auto-completion, AI-powered testing platforms that automate and optimize quality assurance, and tools for automated bug detection and resolution. We'll discuss how these technologies augment developer capabilities, reduce repetitive tasks, and free up engineers to focus on more complex problem-solving and innovation.

Furthermore, we will examine the strategic benefits for your organization, such as accelerated development velocity, improved code quality and maintainability, enhanced developer productivity and satisfaction, and the ability to more rapidly prototype and deploy new features. Gain insights into how leveraging these AI tools can provide a significant competitive advantage by fostering a more efficient, innovative, and agile development practice.

Accelerating AI Transformation in Capital Markets

Capital markets are at an inflection point. AI, algorithmic trading, and evolving regulatory expectations are reshaping competitive advantage across trading, risk, operations, and compliance—and firms that move decisively will define the next era of the industry.

In this session, AHEAD will explore how leading capital markets firms—from buy-side asset managers to sell-side broker-dealers and market infrastructure providers—are translating AI ambition into measurable business outcomes. We'll examine the top AI trends driving investment today, including hybrid AI platforms, agentic AI and copilots, AI-powered surveillance, and shared AI factories built for microsecond execution.

Drawing on two decades of mission-critical technology partnerships and real-world client success stories, AHEAD will share a practical framework for moving from strategy through implementation—delivering faster trading insights, leaner operations, stronger compliance, and differentiated client experiences at enterprise scale.

AI and Innovation for Healthcare

This topic provides healthcare leaders with a clear, pragmatic view of how AI and innovation are actually showing up across payers, providers, and life sciences. We'll explore real-world use cases—from clinical decision support and care coordination to revenue cycle, contact centers, and back-office automation—highlighting where organizations are seeing measurable impact versus stalled pilots. The discussion will include an opinionated perspective on the build vs. buy decision in healthcare AI: when to leverage horizontal platforms, when to invest in best-of-breed solutions, and how to avoid a fragmented, ungoverned ecosystem. We'll also examine how leading systems are prioritizing AI platforms, data foundations, and partner strategy to balance speed, safety, and cost at scale, including considerations for security, bias, explainability, and regulatory pressure. Attendees will leave with a sharper view of what "good" looks like in healthcare AI today and practical guardrails for their own roadmap.

← *Back to AI Transformation Table of Contents*

AI for Financial Services

This session provides an end-to-end view of how AI is reshaping financial services and how AHEAD supports institutions across banking, payments, capital markets, insurance, and private markets. It highlights AHEAD's engineering depth, strategic partnerships, and experience modernizing complex, regulated environments. The content outlines AI-driven opportunities—from fraud detection and personalization to algorithmic trading and compliance automation—while emphasizing competitive urgency, data readiness, and operational transformation. Case studies demonstrate AHEAD's ability to build secure, scalable platforms, accelerate decision-making, and drive efficiency through cloud, data, and automation.

AI for Insurance

Insurance is being reshaped by a new stack of emerging technologies that redefine how risk is modeled, decisions are automated, and digital trust is maintained. This session will unpack four critical frontiers: agentic AI and autonomous operations, synthetic data and digital twins, edge AI with federated learning, and quantum-inspired computing. AHEAD will translate research, client experiments, and platform landscapes into an executive-ready view: what each capability actually is, why it matters specifically to insurance carriers, and realistic adoption horizons over the next decade. We will also cover the enabling foundations—data platforms, API-driven architectures, governance, security, and talent—that determine whether these innovations scale. Attendees will leave with a pragmatic roadmap for large, regulated insurers: how to phase in pilots, manage risk and oversight, align with regulators, and prioritize investments that create advantage instead of technical debt.

AHEAD AI Portfolio

This session provides a clear, opinionated overview of AHEAD's AI portfolio—how our advisory, build, and managed services work together to move clients from experimentation to production at scale. We'll walk through the core building blocks: AI Transformation strategy, AI Enabled Infrastructure, Data Platform Acceleration, and Secure & Resilient Architecture, showing how each maps to real initiatives like customer experience, operations automation, and risk reduction. Attendees will see how AHEAD combines strategy, data, and agentic AI engineering with platforms such as Foundry and Hatch to deliver secure, governed AI solutions that are ready for the enterprise. We'll contrast common "random acts of AI" with a unified operating model that aligns use cases, data foundations, platforms, and security into a coherent roadmap. The goal is a practical understanding of where AHEAD fits in your AI journey and how to engage us across advise, build, and run to drive measurable business impact.

AI Data Strategy & Governance

Use this time to understand AHEAD's process for evaluating and assisting clients in implementing an artificial intelligence governance program that aligns with common AI governance frameworks. During the presentation, you will gain insight into AHEAD's approach to a secure AI lifecycle that aligns with business objectives and mitigates risks associated with the adoption of AI technologies. Additionally, work with AHEAD to learn how our assessment approach is designed to assess current states, uncover gaps, and deliver actionable strategies to align organizations with their AI governance goals. Throughout the presentation, AHEAD will encourage you to engage and reflect on your organization's AI strategy and how your team builds a secure, trustworthy, and compliant foundation for long-term success.

AI Operating Model

We will walk through how to stand up an AI hub, define decision rights, and embed guardrails for security, compliance, and responsible use. From there, we will examine a structured intake and prioritization process that brings business and technology leaders together to surface, qualify, and rank AI opportunities based on value, feasibility, and risk. Finally, we will show how rapid prototyping, value tracking, and portfolio management convert high-potential ideas into production-grade capabilities.

Technology and business executives will leave with a practical blueprint for governing AI, engaging stakeholders, and building a repeatable use case factory—turning experimentation into a managed, measurable engine for competitive advantage rather than a collection of disconnected proofs of concept.

AI with Copilot

Discover how Microsoft 365 Copilot and agentic AI are transforming productivity by embedding AI into everyday workflows, with examples of organizations who have deployed Copilot and agents to automate tasks, streamline collaboration, and unlock value across business processes.

The discussion will highlight how Copilot and agents built in the Microsoft ecosystem leverage Microsoft Graph and large language models to deliver contextual, real-time value across business process and how your business can use these capabilities to tailor workflows and data integrations that align with specific business needs.

By integrating AI into daily operations, organizations are reducing time spent on manual tasks, improving accuracy, and enabling employees to focus on higher-value work. The session will also cover deployment considerations, governance best practices, and how to drive adoption through change management and training.

Agentic AI

Agentic AI is redefining enterprise automation by enabling systems that can reason, act, collaborate, and manage multi-step workflows with minimal human intervention. This executive briefing introduces AHEAD's perspective on how agentic architectures unlock meaningful operational efficiency, risk reduction, and business impact.

We explore key concepts including multi-agent system design, orchestration patterns, decision frameworks, and human-in-the-loop oversight. Leaders will gain insight into how to evaluate the maturity of existing workflows, identify the right entry points for automation, and align data, infrastructure, and identity models to support autonomous operations safely.

The session also examines the governance, observability, and runtime controls required to deploy agentic capabilities in a secure and predictable manner. AHEAD will highlight real use cases such as SKU enrichment automation, autonomous service desk workflows, classification at scale, and other high-value operational patterns proven to drive measurable outcomes.

Executives will leave with a clear understanding of how agentic AI can be applied within their organization, what prerequisites must be in place, how to prioritize use cases, and how to scale adoption responsibly. The session concludes with guidance on building a roadmap, defining KPIs, and moving from experimentation to sustained enterprise value.

Autonomous Service Desk

This briefing is for leaders who see support demand rising faster than budgets and talent, and need a new operating model rather than more headcount. We'll show how an Autonomous Service Desk uses AI, automation, and workflow design across operations—from self-service and virtual agents through L1-L4 engineering—to resolve a large share of requests instantly, regardless of whether they arrive via portal, chat, email, or phone. You'll see how modeling work as products with clear owners and outcomes improves accountability, and how data-driven change orchestration reduces change-related incidents that damage revenue and brand. We'll connect this to observability and predictive alerting that give early warning on service health, while AI supports agents with triage, summaries, and next best actions. Select this session if you want to transform support into a scalable, experience-led capability rather than a perpetual cost center.

Data Foundations for AI

Data readiness is a critical success factor for AI adoption and modernization. AI is already extending beyond operational efficiencies to improve customer experience, drive competitive advantage, ensure regulatory compliance, and mitigate risks. However, achieving these benefits will rely heavily on enterprise and external data sources. This session will explore how delivering consistent, reliable, and high-quality data has become foundational for organizations aiming to deploy AI and analytics solutions effectively.

We will demonstrate how a strong data foundation enables smarter decisions, faster innovation, and measurable business impact. With confidence in their data, enterprises can leverage AI tools like enterprise LLMs to unlock transformative outcomes. But building this foundation requires focused efforts on areas such as data governance, quality, accessibility, and integration.

Learn about AHEAD's five key pillars to achieve this data readiness and support AI adoption, and how these pillars emphasize critical capabilities like scalable architecture, real-time data availability, and robust governance, ensuring organizations are prepared for the AI-driven future. By prioritizing data readiness, businesses can fully capitalize on AI's potential to transform operations, enhance customer experiences, and gain a competitive edge.

Desktop and App Delivery Modernization

This session explores how organizations are modernizing desktop and application delivery by rethinking traditional virtual desktop infrastructure (VDI) strategies. With rising costs, evolving licensing models, and increasing operational complexity, many enterprises are reassessing their current VDI platforms and exploring more flexible, cost-effective alternatives.

The discussion will cover the transition from legacy VDI solutions to modern platforms from Microsoft, Omnissa, Citrix and AWS, as well as the growing adoption of non-VDI approaches. These include enterprise browsers, secure access service edge (SASE) architectures, and app streaming technologies that enable secure, role-based access to applications without the overhead of full desktop virtualization.

Key considerations will include cost optimization, licensing flexibility, user experience, and security posture. The session will also highlight how these modern approaches support hybrid work, reduce infrastructure dependencies, and simplify endpoint management.

Whether replacing an aging VDI environment or exploring lightweight alternatives for specific use cases, this session provides a strategic framework for building a scalable, secure, and future-ready desktop and app delivery model.

Horizon 3: Transform into an AI Driven Business

AI is reshaping the enterprise landscape, but in a world saturated with tools, platforms, and hype, it's more important than ever to cut through the noise. Forward-thinking organizations are moving beyond experimentation and seeking structured ways to scale AI impact across the business.

In this session, you'll learn how to effectively kickstart AI use case Proofs of Value (POVs) that align with real business outcomes—while laying the foundation for long-term success with an enterprise-grade AI Operating Model. We'll walk through how to:

Identify high-impact AI use cases that align with business priorities; establish an AI Operating Model that includes governance, roles/responsibilities, compliance, and delivery processes; centralize AI capabilities through an AI HUB, providing shared tools, platforms, and talent to accelerate adoption; define AI lifecycle management, including data preparation, model development, deployment, monitoring, and retraining; ensure responsible AI practices are built-in from the start, including fairness, transparency, and ethical considerations; create a cross-functional delivery structure, bringing together business, data science, IT, and compliance teams; enable reusability and scale, through modular frameworks, reusable components, and reference architectures.

This briefing will help your organization move from isolated AI pilots to a mature, governed, and scalable AI-driven enterprise.

AI Rapid Assess and Prototype

This executive briefing is for leaders who want to move fast on AI—but with discipline, not random pilots. Rapid AI Assess and Prototype combines a structured assessment with a targeted proof-of-value to quickly validate where AI will actually generate impact.

We start by capturing your strategic initiatives and current AI activity, then assess readiness across data, platforms, security, and operating model. From there, we facilitate a focused intake process to surface and prioritize a small set of high-value use cases based on business value, feasibility, and risk.

The session then walks through how AHEAD runs rapid prototypes: scoping measurable outcomes, selecting models and patterns (e.g., RAG, agents, copilots), standing up a safe runtime, and instrumenting value tracking. Attendees leave with a short list of validated opportunities, a repeatable pattern for future waves, and clear next steps to move from experiments into governed, scalable delivery.

Topics

Data Platform Acceleration

AHEAD accelerates data driven intelligence and AI readiness with governed data platforms that turn raw data into trustworthy insight.

AHEAD Secure Architectures

AHEAD Secure Architecture is the umbrella topic for how we design and explain secure-by-design environments to clients across identity, network, cloud, and data domains. Internally, this gives us a common way to describe what “good” looks like: a cohesive, NIST-CSF-aligned, defense-in-depth architecture rather than a collection of point solutions. In this briefing, we will frame identity as the new perimeter, network as a segmented and policy-driven fabric, cloud as a well-governed landing zone with strong posture management, and data as something actively governed, classified, and protected, not just stored. We connect these design choices to security operations and exposure management so that teams can continuously see, prioritize, and address risk across the environment. In practice, this topic underpins conversations about current-state assessments, target reference architectures, and roadmaps that span data center, cloud, and emerging AI initiatives, helping us characterize the way AHEAD brings repeatable patterns, cross-pillar engineering depth, and automation to build secure foundations that support transformation, resilience, and ongoing operations.

AI Data Strategy & Governance

Use this time to understand AHEAD's process for evaluating and assisting clients in implementing an artificial intelligence governance program that aligns with common AI governance frameworks. During the presentation, you will gain insight into AHEAD's approach to a secure AI lifecycle that aligns with business objectives and mitigates risks associated with the adoption of AI technologies. Additionally, work with AHEAD to learn how our assessment approach is designed to assess current states, uncover gaps, and deliver actionable strategies to align organizations with their AI governance goals. Throughout the presentation, AHEAD will encourage you to engage and reflect on your organization's AI strategy and how your team builds a secure, trustworthy, and compliant foundation for long-term success.

Business Analytics and Insights

AHEAD's Business Analytics and Insights solutions focus on empowering organizations to unlock the full potential of their data. In today's fast-paced, data-driven world, businesses must move beyond traditional reporting to leverage advanced analytics, artificial intelligence (AI), and machine learning to uncover actionable insights. This briefing examines how AHEAD helps organizations build a strong data foundation that ensures data consistency, quality, and accessibility, enabling smarter decision-making and measurable business outcomes.

By integrating enterprise and external data sources, AHEAD's solutions enable companies to improve operational efficiency, enhance customer experiences, and gain a competitive edge. With expertise spanning data governance, data visualization, predictive analytics, and enterprise AI adoption, and a focus on modern data architecture, real-time analytics, and scalable solutions, AHEAD ensures businesses can adapt to evolving demands while driving innovation.

Learn how AHEAD equips organizations with the tools and strategies needed to extract value from their data and make informed decisions. We will demonstrate how our solutions address critical business challenges--such as improving regulatory compliance, mitigating risks, and achieving faster innovation cycles--to harness data and deliver long-term growth, operational excellence, and impactful business transformation.

Data Foundations for AI

Data readiness is a critical success factor for AI adoption and modernization. AI is already extending beyond operational efficiencies to improve customer experience, drive competitive advantage, ensure regulatory compliance, and mitigate risks. However, achieving these benefits will rely heavily on enterprise and external data sources. This session will explore how delivering consistent, reliable, and high-quality data has become foundational for organizations aiming to deploy AI and analytics solutions effectively.

We will demonstrate how a strong data foundation enables smarter decisions, faster innovation, and measurable business impact. With confidence in their data, enterprises can leverage AI tools like enterprise LLMs to unlock transformative outcomes. But building this foundation requires focused efforts on areas such as data governance, quality, accessibility, and integration.

Learn about AHEAD's five key pillars to achieve this data readiness and support AI adoption, and how these pillars emphasize critical capabilities like scalable architecture, real-time data availability, and robust governance, ensuring organizations are prepared for the AI-driven future. By prioritizing data readiness, businesses can fully capitalize on AI's potential to transform operations, enhance customer experiences, and gain a competitive edge.

Data Platform Modernization

Learn about AHEAD's pragmatic approach to modernizing your data and AI strategy, with a focus on making tangible progress rather than striving for perfection from the start. We will discuss how to prepare and leverage existing data assets effectively to support high-impact AI and analytics initiatives that align with key business objectives. Customers will gain an understanding on how to develop and deploy modern data architectures, scalable pipelines, and robust data models that enable faster, more accurate insights. This includes establishing strong data management and governance capabilities to ensure data quality, security, and compliance throughout the lifecycle. AHEAD's approach emphasizes iterative development and deployment, allowing the organization to realize early value while laying a strong foundation for future innovation.

Data Platforms for AI

Learn how AHEAD's Data Platform Architecture and Engineering service delivers the modern, cloud-native foundation required to transform data into measurable business value. Seasoned architects align strategic objectives with an extensible reference architecture that encompasses ingestion, storage, processing, cataloging, and governed access. We upgrade legacy estates, eliminate technical debt, and recommend best practices. Engineers implement using best-of-breed services across AWS, Azure, Snowflake, and Databricks, embedding infrastructure-as-code, CI/CD, and automated tests for reproducible deployments.

Enterprise-grade security is built into every layer to satisfy compliance by design. Data quality and observability pipelines surface anomalies before they affect analytics or AI. After go-live, we optimize workloads and can provide FinOps insights. The result is a resilient, governed, and extensible platform that accelerates self-service analytics, machine learning, and digital innovation while reducing risk, cost, and time-to-value for stakeholders enterprise-wide.

Horizon 2: Modernize Your Cloud Data & Apps

In Horizon 2, customers are partnering with AHEAD to modernize their data and AI strategy to drive better business outcomes through improved data accessibility, scalability, and intelligence. Current challenges include siloed data sources, limited real-time insights, and manual processes that hinder innovation and agility. By adopting a cloud-native architecture, customers aim to centralize data, enable advanced analytics, and leverage AI/ML to automate decision-making and uncover new business value. This modernization effort includes migrating to a modern data platform, establishing robust data governance, and implementing tools that support real-time analytics and predictive modeling. AHEAD also guides customers through exploring ways to empower business users with self-service analytics while ensuring data security and compliance. Ultimately, customer will learn how other customers are building an intelligent data foundation that supports rapid innovation, improves operational efficiency, and enhances customer experiences through smarter, faster insights.

Topics

Operational Excellence

AHEAD drives frictionless operations, predictable performance, and optimized spend, so every release, ticket, incident, and dollar invested constantly improves reliably.

AI-Enabled Operations

This session is designed for executives who want fewer surprises, fewer war rooms, and a clear path to "self-healing" operations. We'll discuss how full-stack observability, predictive alerting, and anomaly detection create a real-time, business-centric view of service health across infrastructure, applications, and user experience. You'll see how agentic AI accelerates triage and root-cause analysis, and how standardized automations handle repetitive, time-sensitive activities with built-in controls and audit trails. We'll outline a practical maturity journey—from integrated monitoring to predictive, and ultimately autonomous operations—and the organizational changes required along the way. This topic is ideal if your priority is reducing incident frequency and impact, controlling operations headcount growth, and redirecting talent from firefighting to innovation.

← *Back to Operational Excellence Table of Contents*

Autonomous Service Desk

This briefing is for leaders who see support demand rising faster than budgets and talent, and need a new operating model rather than more headcount. We'll show how an Autonomous Service Desk uses AI, automation, and workflow design across operations -- from self-service and virtual agents through L1-L4 engineering -- to resolve a large share of requests instantly, regardless of whether they arrive via portal, chat, email, or phone. You'll see how modeling work as products with clear owners and outcomes improves accountability, and how data-driven change orchestration reduces change-related incidents that damage revenue and brand. We'll connect this to observability and predictive alerting that give early warning on service health, while AI supports agents with triage, summaries, and next best actions. Select this session if you want to transform support into a scalable, experience-led capability rather than a perpetual cost center.

← *Back to Operational Excellence Table of Contents*

Employee and End User Experience Enhancement

Employee experience has become a strategic differentiator as hybrid work reshapes expectations for performance, accessibility, and support. This session focuses on how AHEAD helps organizations modernize the digital workspace to deliver a seamless, secure, and productive experience across all devices and locations. We examine the technologies and operating models required to reduce friction, improve responsiveness, and enhance user satisfaction.

Attendees will learn how unified endpoint management, modern provisioning, identity-driven access, and intelligent automation improve reliability while reducing operational overhead. We'll explore how solutions like Intune, Autopilot, enterprise browsers, app delivery modernization, telemetry-driven experience insights, and self-service capabilities contribute to a cohesive digital environment. The briefing also highlights how user experience monitoring identifies performance bottlenecks before they impact productivity.

We'll discuss the interplay between security and experience—ensuring zero trust principles, conditional access, and device health checks strengthen protection without adding complexity for users. AHEAD's approach prioritizes outcome-focused design, helping organizations streamline tools, eliminate redundant processes, and align digital workspace investments with measurable business value.

By the end of the session, customers will understand how to build a modern, scalable, and user-centric workplace ecosystem that reduces support volume, accelerates onboarding, improves employee satisfaction, and enables high-performance hybrid work at scale.

← *Back to Operational Excellence Table of Contents*

Enhancing the Customer Experience with ServiceNow

Elevate your customer interactions and build lasting relationships by strategically leveraging your ServiceNow investment. This service focuses on optimizing key customer-facing processes, from initial engagement to ongoing support. We help you design seamless self-service portals, implement proactive communication strategies, and empower your agents with unified tools and contextual insights. By streamlining workflows, personalizing experiences, and leveraging ServiceNow's robust capabilities, you can reduce friction, improve resolution times, and foster greater customer satisfaction and loyalty. Drive tangible business outcomes, including increased customer retention and advocacy, through a customer-centric ServiceNow approach.

Intelligent Operations Overview

Intelligent Operations encompasses three main areas of IT: Service Management, Observability and Change Orchestration. We build solutions that bring these areas together in addition in the core, cloud, and edge.

We enable our clients to build a resilient business. Resiliency is critical to an organization's ability to adapt and thrive in the face of disruptions, ensuring the continuity of essential services.

Our complete solutions are designed to enhance our clients' operations across IT and business units through process, technology, and organizational optimization.

We identify and prevent inefficiencies, automate tasks, eliminate redundancies, and streamline operations to enhance business resiliency.

Interactive Overview of Hatch Lifecycle Management

Hatch is AHEAD's intelligent platform for managing the end-to-end hardware lifecycle with precision and ease. Built to address the complexity and fragmentation of modern hardware supply chains, Hatch brings together logistics, asset tracking, support contract management, integration milestones, site management and delivery timelines into a single pane of glass. This session will walk you through how Hatch provides real-time transparency and control over infrastructure operations—helping organizations optimize decision-making, reduce delays, and ensure accountability across global environments.

From procurement to provisioning to decommissioning, Hatch enables traceability at every stage of the lifecycle. You'll see how the platform turns raw supply chain data into actionable insights, surfacing metrics and alerts that allow IT, finance, and operations teams to stay aligned and proactive.

Whether you're scaling a new data center, managing refreshes, or juggling regional deployments, Lifecycle Manager with Hatch simplifies coordination, accelerates delivery, and provides the clarity needed to make intelligent, strategic decisions. Hatch is reshaping hardware lifecycle management and giving organizations the tools they need to stay agile in a rapidly evolving digital landscape.

← *Back to Operational Excellence Table of Contents*

Keys to Enterprise Adoption and Value Realization Across Your Observability Portfolio

This session is designed for executives who have invested in observability tools, but see fragmented adoption, alert fatigue, and limited business impact.

We'll show what full-stack adoption really looks like—from infrastructure through applications and real user journeys—and why ownership, tagging discipline, and a clear operating model matter more than additional tooling. You'll learn proven patterns for building a unified observability Center of Excellence, standardizing management zones, dashboards, and KPIs, and embedding a "no go-live without observability" expectation into release and change processes. We'll discuss how to use AI for closed-loop incident management, faster root-cause analysis, and fewer escalations, as well as how to scale adoption through training, champions, and coaching. We'll also cover the key scorecards—coverage, tag compliance, alert fidelity, and MTTR trends—that keep adoption and value moving in the right direction over time. Choose this topic if you want to create a cross-enterprise observability backbone that improves experience, accelerates incident response, and creates headroom to rationalize tools and operating cost.

Managed ServiceNow (IRE)

This session is for leaders who want ServiceNow to behave like a strategic platform, not a ticketing tool they constantly have to babysit. Managed ServiceNow shows how AHEAD runs the platform as a governed, outcome-driven service—combining 24x7 operations with continuous improvement so your teams can focus on experience and innovation instead of upgrades, incidents, and backlog noise.

We'll cover how AHEAD's managed model aligns with your roadmap: environment management, incident and request handling, release and upgrade planning, and configuration hygiene, all under a single operating framework. You'll see how we pair Platform 2.0 assessment outputs with day-to-day run to retire technical debt, rationalize modules, and unlock underused capabilities.

The briefing also explores how Managed ServiceNow connects into broader Operational Excellence motions—Intelligent Operations, observability, SecOps/IRM, and AI-assisted workflows—to improve resilience, speed, and cost control. Select this topic if you want ServiceNow to deliver measurable, predictable value without growing your internal support team.

← Back to Operational Excellence Table of Contents

CMDB Get-to-Green

This briefing explores what it really takes to move your CMDB to a sustainable "green" health state that the business can trust. We'll discuss what "good" looks like for the CMDB and how to align people, process, and technology so the CMDB becomes a single source of truth rather than just another inventory of CIs that exist within the environment.

We will discuss practical approaches for improving data quality, normalizing and reconciling records, CI relationship visibility, and establishing clear ownership for configuration items. The session will also cover how discovery, integrations, and governance work together to keep the CMDB current as your environment evolves.

Finally, we'll connect CMDB maturity to downstream outcomes: reliable incident and problem management, effective change control, stronger risk and compliance posture, and more informed decision-making. Attendees will leave with a preview of how the AHEAD "get to green" service for the CMDB can demonstrate ongoing value from their CMDB investment.

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← Back to Operational Excellence Table of Contents

Observability Tool Rationalization

This session is designed for organizations drowning in monitoring and observability tools—multiple agents, overlapping dashboards, and rising license costs—with no clear line of sight to business value. Observability Tool Rationalization helps leaders move from sprawl to a deliberate portfolio that supports Intelligent Operations, not just more alerts.

We'll start by framing the problem in terms of services and outcomes: which tools actually support incident response, capacity planning, customer experience, and AI-enabled operations. From there, we walk through AHEAD's assessment approach: inventory and usage analysis, MELT coverage (metrics, events, logs, traces), integration patterns with CMDB and ITSM, and total cost of ownership.

Attendees will see how we map tools to "retain, consolidate, replace, retire" decisions, define a northstar architecture, and sequence changes to reduce risk. The outcome is a pragmatic roadmap to simplify vendor relationships, improve signal-to-noise, and free up budget for the platforms and automations that matter most.

← Back to Operational Excellence Table of Contents

Optimizing Risk Management and GRC Policies Using ServiceNow

AHEAD brings a unique combination of expertise, proprietary methodologies, and managed services to the implementation of ServiceNow's SecOps and IRM solutions. With extensive experience in cloud security, incident response, and compliance automation, AHEAD ensures seamless integration of SecOps and IRM into your ITSM and security ecosystem. By addressing fragmented security tools, slow incident response, and complex regulatory compliance, AHEAD is committed to enhancing enterprise security operations and risk management.

Our Perspective on the ServiceNow Platform, Portfolio, and Vision

Introduction of ServiceNow and how we have successfully solved business problems to allow for long term scalability, compliance and success.

We review of the current business challenges that we see with our customers and how they are addressed utilizing ServiceNow. See how we adopt the crawl, walk, run approach and how we have achieved success with strategic roadmaps, in time licensing, purposeful integrations and ultimately automation.

Platform 2.0: Optimizing Your ServiceNow Investment

This session is for executives questioning whether they're truly getting the value they expected from ServiceNow—or simply funding an expensive ticketing tool.

We'll explore AHEAD's Platform 2.0 assessment, which evaluates your current ServiceNow landscape across people, process, technology, and governance to identify maturity gaps, configuration issues, and organizational readiness constraints that limit ROI. You'll see how Platform 2.0 uncovers unused licensing and capabilities, accumulated technical debt, and process breakdowns, then quantifies where your investments are—and are not—creating business value. Choose this topic if you want a clear, executive-level view of how to optimize your ServiceNow spend, reduce risk and operating cost, and reposition the platform as a governed, value-producing enterprise asset rather than a sunk cost.

Platform Engineering for AI

This topic shows how extending existing platform engineering investments is the fastest, safest path to scaling AI. We reframe AI infrastructure as a product, not a collection of one-off stacks, and walk through how Internal Developer Platforms evolve to support data pipelines, training workloads, and inference services.

Topics include adding AI-aware golden paths, self-service templates, and reference architectures for GPUs, vector databases, and RAG patterns. We'll discuss how MLOps builds on DevOps—CI/CD for models, experiment tracking, registries, and automated promotion—with guardrails for security, compliance, and cost.

Attendees will see how leading enterprises are standardizing AI runtime environments across cloud and on-prem, integrating with existing IDPs, and using platform teams to accelerate adoption while reducing toil for data science and application squads. Select this session if you want AI to ride on a unified platform that is governed, observable, and reusable, rather than grow as fragile, siloed projects.

← *Back to Operational Excellence Table of Contents*

Security & GRC Transformation

This is our umbrella for strategy-first security conversations: how clients govern risk, meet regulatory expectations, and turn frameworks into a practical plan. We start with maturity and compliance assessments against NIST CSF, CIS, HIPAA, CMMC, and related standards to baseline where programs actually stand. From there, offerings like the Cyber Advisory Program bring senior security leaders alongside the client to run structured gap assessments, business impact analysis, and risk reviews, then build a prioritized, multi-year roadmap. This includes policy writing, control rationalization, and tooling analysis so governance decisions are tied to real engineering and operational tradeoffs, not just audit checklists. Internally, this topic gives us a shared way to talk about "top of the funnel" security work: executive briefings, program design, board reporting, and ongoing advisory relationships that guide investment across Secure Architecture, Security Operations, and Cyber Resilience. It reinforces AHEAD's position as a cross-domain partner, drawing on expertise in cloud, network, data center, observability, ServiceNow, and data & AI, so GRC decisions are grounded in how environments are actually built and run.

ServiceNow and AI

AHEAD provides a comprehensive suite of services tailored to leverage AI within the ServiceNow ecosystem, enhancing operational efficiency and transforming service delivery for clients. In this session, we review the current maturity the customer has with ServiceNow Assist and AI, and consider what the journey looks like, starting with a successful foundation.

Our approach includes optimizing ServiceNow's built-in AI capabilities, particularly focusing on the NowAssist tool, which improves self-service and first call resolution rates. This is achieved by integrating AI-driven solutions like real-time language translation and anomaly detection, allowing organizations to significantly reduce L1 and L2 support costs, while improving responsiveness to customer and employee needs.

Additionally, AHEAD specializes in creating intelligent workflows that utilize generative AI to refine processes further. For instance, their AI CSDM Service Model Builder can automate the generation of suggested records based on user inputs, thus streamlining operations. AHEAD also emphasizes the importance of aligning AI solutions with industry-specific needs, particularly in sectors such as healthcare and financial services, where tailored implementations can drive better resource management, regulatory compliance, and operational efficiency, ultimately leading to enhanced service delivery and customer satisfaction.

Topics

Platform & Workload Modernization

AHEAD drives efficiency, stability, and faster innovation by modernizing platforms and optimizing workloads across cloud, data center, and edge.

AHEAD Enterprise WAN & Multi-Cloud Network Transformation

This session explores how the AHEAD Enterprise WAN and Multicloud Network Framework delivers a unified fabric that securely connects users, branches, data centers, SaaS, and multicloud environments while natively supporting modern AI and data workloads.

Built on a high-throughput, low-latency backbone and Network Infrastructure-as-a-Service, it abstracts global connectivity into a programmable platform, simplifying design, deployment, and operations. The framework stitches together IPsec, SSL VPN, and native cloud connectivity, integrating on-prem environments, cloud, mergers and acquisitions (M&A), remote users, and B2B connectivity into consistent network segments with centralized policy and visibility. Enterprise firewalls, ZTNA, and private endpoints are embedded directly into the architecture, bringing security controls close to users, applications, and data—regardless of location.

Optimized for AI and high-performance workloads, the design provides lossless, high-bandwidth paths between GPU clusters, storage arrays, LLM platforms, vector databases, and cloud-native services across private data centers and public clouds. This enables predictable performance for AI developers and applications while maintaining strict segmentation and governance.

By standardizing connectivity, security, and observability across multi-tenant environments and customer domains, the AHEAD framework accelerates integration, reduces operational complexity, and creates a scalable foundation for digital transformation and AI-driven innovation.

AHEAD's Strategic Approach to Making a VMware/Broadcom Decision

As Broadcom continues to make changes to pricing and packaging of VMware software, many customers are interested in exploring alternative platforms to host their workloads. Hear what AHEAD has been seeing across the industry and how we can help customers make difficult choices about how/where to host their workloads.

In light of the Broadcom acquisition of VMware, enterprises are exploring alternatives hypervisors and workload platforms.

But moving away from VMware is not a simple product swap, as the impacts are far reaching in IT architecture. This session will demonstrate how AHEAD, as the only partner worldwide with all eight VMware Master Competencies, can help analyze the technical, operational, and financial impacts of changing platforms and provide the necessary business case for maintaining current operating models versus re-architecting IT infrastructure.

AI Infrastructure Modernization: Storage

AI initiatives place unprecedented demands on storage—requiring massive throughput, low latency, scalable capacity, and intelligent data movement across core, cloud, and edge environments. This session provides a deep dive into how organizations can modernize their storage ecosystems to meet the performance and resiliency needs of AI workloads while reducing operational complexity. We'll explore performance-optimized architectures that maximize GPU utilization, including parallel file systems, NVMe-over-Fabrics, tiered storage, and disaggregated designs that balance cost and throughput. The discussion includes strategies for governing unstructured data growth, accelerating pipelines for model training, and ensuring consistent access patterns for inference workloads. We'll also highlight how AI-ready storage supports data protection, cyber-resilience, and multicloud mobility through replication, snapshots, and intelligent lifecycle management.

Custom Engineering

In this briefing, we will explore how AHEAD Foundry Custom Engineering delivers purpose-built compute platforms designed to meet the precise requirements of complex and evolving workloads. By extending and augmenting leading OEM technologies, Foundry creates custom architectures that align performance, reliability, thermals, and serviceability with real-world operational demands. Each solution is engineered with a deep understanding of how hardware, firmware, and software interact across edge, core, and data center environments.

From initial workload analysis through design, validation, and production, Foundry applies a rigorous engineering approach that emphasizes repeatability at scale without sacrificing customization. Systems are built using tailored SKUs, detailed bills of materials, and controlled configurations to ensure consistency across fleets while still enabling targeted differentiation where it matters most. Comprehensive testing and validation help eliminate risk before deployment and support long-term operational stability.

Beyond initial delivery, you'll learn how AHEAD Foundry and HATCH support the full lifecycle of custom platforms, including manufacturing, deployment, sustainment, and evolution over time. This integrated model allows organizations to accelerate innovation, reduce complexity, and confidently deploy high-performance infrastructure that adapts as business needs grow and technologies advance.

← *Back to Platform & Workload Modernization Table of Contents*

Designing Your VMware Cloud Foundation Adoption Roadmap with AHEAD

As VMware renewals shift to Broadcom's VMware Cloud Foundation (VCF) model, many organizations are asking a simple but critical question: "We're buying VCF - what's the plan to actually use it?" At the same time, Broadcom's new go-to-market, bundled licensing, and edition choices are creating real confusion for customers and account teams alike.

In this session, we frame that challenge and then introduce AHEAD's VCF Adoption Plan offering. We unpack how our VCF 9.0 Adoption Plan Questionnaire and AI-driven analysis turn raw environment data and business inputs into a practical, three-phase roadmap for VCF adoption and modernization (quick wins, scale and automate, optimize and innovate).

We will walk through what the workshop looks like in practice: the required customer inputs (RVTools exports and basic environment context), who needs to be in the room (core infrastructure, security, and application stakeholders), and the approximate two-hour guided workshop format that drives alignment.

We then highlight the concrete outputs and benefits: an executive-ready overview of your current state, a prioritized adoption roadmap tied to business outcomes, and clear next steps for design and implementation, along with where Broadcom Services Entitlement can help fund VCF-focused advisory and deployment work.

Desktop and App Delivery Modernization

This session explores how organizations are modernizing desktop and application delivery by rethinking traditional virtual desktop infrastructure (VDI) strategies. With rising costs, evolving licensing models, and increasing operational complexity, many enterprises are reassessing their current VDI platforms and exploring more flexible, cost-effective alternatives.

The discussion will cover the transition from legacy VDI solutions to modern platforms from Microsoft, Omnissa, Citrix and AWS, as well as the growing adoption of non-VDI approaches. These include enterprise browsers, secure access service edge (SASE) architectures, and app streaming technologies that enable secure, role-based access to applications without the overhead of full desktop virtualization.

Key considerations will include cost optimization, licensing flexibility, user experience, and security posture. The session will also highlight how these modern approaches support hybrid work, reduce infrastructure dependencies, and simplify endpoint management.

Whether replacing an aging VDI environment or exploring lightweight alternatives for specific use cases, this session provides a strategic framework for building a scalable, secure, and future-ready desktop and app delivery model.

Edge AI

Edge AI transforms how organizations capture value from data by processing and analyzing information at or near the source rather than relying solely on centralized infrastructure. This briefing will explore how moving AI inference to the edge enables organizations to achieve lower latency, improved reliability, reduced bandwidth usage, and faster decision-making in environments where real-time responsiveness is critical.

Learn how AHEAD delivers Edge AI solutions through purpose-built hardware platforms, validated architectures, and scalable deployment models designed for distributed and often constrained environments. Solutions are engineered to support modern AI workloads, including computer vision, sensor fusion, and real-time analytics, while accounting for power, thermal, connectivity, and physical durability requirements unique to edge locations. Each platform is tailored to workload needs and integrated with existing data center, cloud, and operational systems.

Beyond hardware, AHEAD supports the full lifecycle of Edge AI deployments, from initial use-case definition and pilot validation to large-scale rollout and ongoing operations. This includes secure provisioning, fleet management, monitoring, and continuous optimization as models and workloads evolve. The result is a resilient, scalable Edge AI foundation that enables organizations to act on data instantly, operate more efficiently, and unlock new intelligent capabilities at the edge.

Employee and End User Experience Enhancement

Employee experience has become a strategic differentiator as hybrid work reshapes expectations for performance, accessibility, and support. This session focuses on how AHEAD helps organizations modernize the digital workspace to deliver a seamless, secure, and productive experience across all devices and locations. We examine the technologies and operating models required to reduce friction, improve responsiveness, and enhance user satisfaction.

Attendees will learn how unified endpoint management, modern provisioning, identity-driven access, and intelligent automation improve reliability while reducing operational overhead. We'll explore how solutions like Intune, Autopilot, enterprise browsers, app delivery modernization, telemetry-driven experience insights, and self-service capabilities contribute to a cohesive digital environment. The briefing also highlights how user experience monitoring identifies performance bottlenecks before they impact productivity.

We'll discuss the interplay between security and experience—ensuring zero trust principles, conditional access, and device health checks strengthen protection without adding complexity for users. AHEAD's approach prioritizes outcome-focused design, helping organizations streamline tools, eliminate redundant processes, and align digital workspace investments with measurable business value.

By the end of the session, customers will understand how to build a modern, scalable, and user-centric workplace ecosystem that reduces support volume, accelerates onboarding, improves employee satisfaction, and enables high-performance hybrid work at scale.

← *Back to Platform & Workload Modernization Table of Contents*

Horizon 1: Assess, Mobilize & Migrate to Cloud (Hybrid/Multi)

AHEAD's Cloud Migration and Modernization consultants partner with customers through the journey to a Hybrid Cloud or Multi Cloud environment. This journey includes considerations for security, governance and financial operations, operating model, and platform engineering practices to be successful in the Cloud. In this briefing we will explore what it means to Modernize Platforms, Modernize Workloads, and Modernize your team for the new ways of working necessary to run workloads efficiently and at scale. By incorporating our Financial Consulting and Team transformation expertise, you will learn what it takes to rapidly assess workloads, and move to an efficient platform.

Horizon 2: Modernize Your Cloud Data & Apps

In Horizon 2, customers are partnering with AHEAD to modernize their data and AI strategy to drive better business outcomes through improved data accessibility, scalability, and intelligence. Current challenges include siloed data sources, limited real-time insights, and manual processes that hinder innovation and agility. By adopting a cloud-native architecture, customers aim to centralize data, enable advanced analytics, and leverage AI/ML to automate decision-making and uncover new business value. This modernization effort includes migrating to a modern data platform, establishing robust data governance, and implementing tools that support real-time analytics and predictive modeling. AHEAD also guides customers through exploring ways to empower business users with self-service analytics while ensuring data security and compliance. Ultimately, customer will learn how other customers are building an intelligent data foundation that supports rapid innovation, improves operational efficiency, and enhances customer experiences through smarter, faster insights.

Horizon 3: Transform Into an AI Driven Business

AI is reshaping the enterprise landscape, but in a world saturated with tools, platforms, and hype, it's more important than ever to cut through the noise. Forward-thinking organizations are moving beyond experimentation and seeking structured ways to scale AI impact across the business.

In this session, you'll learn how to effectively kickstart AI use case Proofs of Value (POVs) that align with real business outcomes—while laying the foundation for long-term success with an enterprise-grade AI Operating Model. We'll walk through how to:

Identify high-impact AI use cases that align with business priorities; establish an AI Operating Model that includes governance, roles/responsibilities, compliance, and delivery processes; centralize AI capabilities through an AI HUB, providing shared tools, platforms, and talent to accelerate adoption; define AI lifecycle management, including data preparation, model development, deployment, monitoring, and retraining; ensure responsible AI practices are built-in from the start, including fairness, transparency, and ethical considerations; create a cross-functional delivery structure, bringing together business, data science, IT, and compliance teams; enable reusability and scale, through modular frameworks, reusable components, and reference architectures.

This briefing will help your organization move from isolated AI pilots to a mature, governed, and scalable AI-driven enterprise.

Interactive Overview of Hatch Lifecycle Management

Hatch is AHEAD's intelligent platform for managing the end-to-end hardware lifecycle with precision and ease. Built to address the complexity and fragmentation of modern hardware supply chains, Hatch brings together logistics, asset tracking, support contract management, integration milestones, site management and delivery timelines into a single pane of glass. This session will walk you through how Hatch provides real-time transparency and control over infrastructure operations—helping organizations optimize decision-making, reduce delays, and ensure accountability across global environments.

From procurement to provisioning to decommissioning, Hatch enables traceability at every stage of the lifecycle. You'll see how the platform turns raw supply chain data into actionable insights, surfacing metrics and alerts that allow IT, finance, and operations teams to stay aligned and proactive.

Whether you're scaling a new data center, managing refreshes, or juggling regional deployments, Lifecycle Manager with Hatch simplifies coordination, accelerates delivery, and provides the clarity needed to make intelligent, strategic decisions. Hatch is reshaping hardware lifecycle management and giving organizations the tools they need to stay agile in a rapidly evolving digital landscape.

Managed AI Infrastructure

This session is for leaders who have invested in AI infrastructure but don't want to build a 24x7 operations team from scratch to run it. Managed AI Infrastructure shows how AHEAD operates GPU platforms, high-throughput storage, and AI-ready network fabrics as a managed service—so your teams can focus on use cases and models, not racking, patching, and troubleshooting. We'll cover how AHEAD designs runbooks, SLOs, and support models for training and inference environments, including capacity management, performance tuning, and incident response across core, cloud, and edge. You'll see how telemetry, observability, and automation are used to keep clusters healthy, secure, and compliant, while optimizing utilization and energy cost. The briefing also highlights how Foundry and Hatch integrate into the run model for lifecycle management and upgrades. Select this session if you want AI infrastructure to behave like a reliable utility service rather than a fragile bespoke stack.

Managed Services: Cloud

AHEAD's Managed Cloud services offer organizations the ability to offload day-to-day cloud operations, governance, and optimization to a team of experts. These services are tailored to support complex, evolving cloud environments across platforms like AWS, Azure, and Google Cloud—helping clients stay ahead of risk, manage costs, and scale efficiently.

By combining automation, platform engineering, and operational best practices, Managed Cloud offerings provide continuous monitoring, proactive support, and strategic guidance. This includes everything from security and compliance checks to performance optimization and cloud financial management. These services are often delivered through a flexible engagement model, allowing organizations to tap into specialized expertise without the overhead of building large internal teams.

Why does this matter? Because cloud is no longer just an infrastructure play—it's a dynamic, constantly changing foundation for business innovation. Without the right governance and support, costs can spiral, performance can lag, and teams can get bogged down in tactical work. Managed Cloud services solve for this by giving organizations the confidence to move faster in the cloud, while maintaining control and reducing risk.

Managed Cloud helps businesses focus on what matters most—innovation, agility, and delivering value—while trusted partners handle the complexity behind the scenes. By leveraging AHEAD's Managed Cloud services, it's the difference between simply using the cloud and using it well.

Modern Endpoint Management

This session will demonstrate how AHEAD's Modern Endpoint Management strategy enables organizations to move beyond outdated, high-maintenance endpoint tools and embrace a unified, cloud-native approach. By replacing legacy imaging processes and group policy frameworks with Microsoft Intune and Windows Autopilot, this strategy simplifies device provisioning, enhances security, and supports both remote and on-premises users with consistent policy enforcement.

The transition away from traditional endpoint management methods reduces IT overhead, eliminates manual configuration, and accelerates device deployment through user-driven provisioning. This modern approach also unifies management across all major operating systems—Windows, macOS, iOS, and Android—streamlining operations and reducing tool sprawl.

Key advantages include improved scalability, faster onboarding, and foundational support for zero trust security models. Organizations gain greater visibility and control over their endpoint environments, while laying the groundwork for future automation in enterprise service management. By consolidating endpoint management into a single platform, AHEAD helps clients reduce complexity, improve compliance, and prepare for evolving workplace demands.

This strategy is ideal for enterprises seeking to modernize their endpoint infrastructure, retire legacy systems, and operationalize secure, efficient device management at scale.

Network Modernization and Roadmap

This session is for leaders whose networks weren't built for cloud, SaaS, and AIera traffic patterns—and who need a repeatable modernization approach, not another isolated project. Network Modernization Strategy & Roadmap reframes the network as an application-aware, security-integrated fabric that supports hybrid cloud, remote work, and edge initiatives.

We'll outline how AHEAD assesses where you are today: current topology, technical debt, tooling sprawl, and how well existing designs support zero trust, observability, and emerging AI workloads. From there, we walk through opinionated targetstate patterns across campus, data center, WAN/SASE, and cloud networking, including automation, segmentation, and telemetry requirements.

Rather than building a full roadmap live, this briefing defines the structure of one key decision criterion, example sequencing (quick wins vs. larger waves), and the lifecycle programs that sustain modernization over time. Attendees leave with a clear view of our methodology, the inputs required, and the next step: a workshop where we co-create a detailed roadmap tailored to their environment.

Platform Engineering for AI

As AI moves from experimentation to enterprise-critical workloads, platform engineering must evolve. Organizations that invested in Internal Developer Platforms and modern DevOps practices now face a new challenge: extending those platforms to support AI/ML workflows at production scale. This briefing guides IT, engineering, and AI leaders through building Enterprise AI Platforms—infrastructure foundations that enable rapid AI adoption while maintaining the governance, security, and reliability enterprises require.

We'll explore how platform engineering principles—self-service, automation, and product thinking—apply directly to AI infrastructure challenges. You'll learn how to evolve existing platforms to support the full AI lifecycle: from data pipelines and model training to serving infrastructure and ongoing operations.

Key topics covered in the briefing include: why traditional platform engineering is the foundation for enterprise AI success; extending IDPs to support ML workflows, model registries, and inference infrastructure; MLOps as a natural evolution of DevOps practices; balancing AI innovation speed with enterprise governance and compliance requirements; infrastructure patterns for GPU/accelerator workloads at scale; integrating AI platforms with existing developer experiences and golden paths; measuring platform success through AI adoption velocity and operational efficiency; and building the organizational capabilities required to operationalize AI as a core enterprise function.

AI Rapid Assess and Prototype

This executive briefing is for leaders who want to move fast on AI—but with discipline, not random pilots. Rapid AI Assess and Prototype combines a structured assessment with a targeted proof-of-value to quickly validate where AI will actually generate impact.

We start by capturing your strategic initiatives and current AI activity, then assess readiness across data, platforms, security, and operating model. From there, we facilitate a focused intake process to surface and prioritize a small set of high-value use cases based on business value, feasibility, and risk.

The session then walks through how AHEAD runs rapid prototypes: scoping measurable outcomes, selecting models and patterns (e.g., RAG, agents, copilots), standing up a safe runtime, and instrumenting value tracking. Attendees leave with a short list of validated opportunities, a repeatable pattern for future waves, and clear next steps to move from experiments into governed, scalable delivery.

The 3 Horizons of Digital Transformation

Clients are undergoing transformation at an unprecedented rate. As they desire to become AI first organizations, it is critical to understand the maturity and roadmap of activities to get there. We will review different horizons that drive digital transformation:

- Horizon 1, which is focused on migrating and modernizing current workloads
- Horizon 2, which allows modernization of data and applications
- Horizon 3, which then enables AI to be leveraged to drive impact throughout the business

As part of this session you will also learn about AHEAD's AI & Cloud.

Understanding and Adopting VMware Cloud Foundation (VCF)

Following a VMware renewal with Broadcom, most customers find themselves with not only an unfamiliar software bundle in the form of VMware Cloud Foundation (VCF), but with services funding to assist customers with adoption of the VCF platform.

In this session, we will discuss key use cases for VCF and how AHEAD can help you build a plan and roadmap for the features that help your use cases. As the 2025 VCF Partner of the Year, AHEAD can help navigate the Broadcom Services Entitlement Program to deliver adoption services at no cost to you, ensuring you will extract the maximum value out of the VCF platform.

Topics

Secure & Resilient Architecture

AHEAD drives business continuity and customer trust with resilient platforms designed to reduce risk, limit impact, and recover quickly.

AHEAD Secure Architectures

AHEAD Secure Architecture is the umbrella topic for how we design and explain secure-by-design environments to clients across identity, network, cloud, and data domains. Internally, this gives us a common way to describe what "good" looks like: a cohesive, NIST-CSF-aligned, defense-in-depth architecture rather than a collection of point solutions. In this briefing, we will frame identity as the new perimeter, network as a segmented and policy-driven fabric, cloud as a well-governed landing zone with strong posture management, and data as something actively governed, classified, and protected, not just stored. We connect these design choices to security operations and exposure management so that teams can continuously see, prioritize, and address risk across the environment. In practice, this topic underpins conversations about current-state assessments, target reference architectures, and roadmaps that span data center, cloud, and emerging AI initiatives, helping us characterize the way AHEAD brings repeatable patterns, cross-pillar engineering depth, and automation to build secure foundations that support transformation, resilience, and ongoing operations.

Cyber Resiliency (Cyber Recovery & Data Protection)

Our Cyber Resiliency executive briefing focuses on the "Recover" side of NIST CSF: how quickly and reliably an organization can get back to business after a cyber event. We treat it as a program, not just a backup project, linking business priorities, architecture, and operations into a measurable resilience posture. The conversation typically starts with Cyber Resilience Assessments or maturity assessments that examine governance, recovery processes, infrastructure, and compliance across multiple capability areas, followed by business impact analysis and tiering to identify which applications truly matter, how quickly they must return, and what "good enough" recovery looks like for each tier. From there, we'll explore patterns like cyber vaults, immutable backups, cleanrooms, and isolated recovery environments, along with the runbooks, validation, and tabletop exercises required to prove they work under pressure. Our materials highlight real examples where structured vault and recovery design materially reduced time to recover, providing a compelling story for boards and regulators. This topic anchors everything we discuss around ransomware readiness, cyber recovery, and the convergence of DR and security, ensuring teams describe not just technology stacks but end-to-end recoverability of critical business processes.

← *Back to Secure & Resilient Architecture Table of Contents*

AI Runtime Assessment

This session will examine AHEAD's AI Runtime Assessment — a structured, data-driven engagement that evaluates clients' current AI runtime for security, compliance, and resiliency gaps, giving leaders a clear path to move from pilot to production with confidence. Learn how we analyze models, data flows, agents, and pipelines to identify vulnerabilities and control weaknesses, complemented by benchmark analysis and optional AI penetration testing to validate runtime defenses under realistic conditions. We will show how the assessment establishes programmatic runtime standards aligned to governance frameworks so that controls are consistent, auditable, and scalable across workloads and platforms. We also rationalize overlapping security tools to reduce redundancy, improve visibility, and optimize investments for maximum operational impact. When needed, we incorporate Shadow AI discovery to establish visibility over unsanctioned tools and data exposure risks, ensuring policies and guardrails can be enforced consistently.

Security for AI

Security for AI outlines how to protect AI systems themselves, models, data pipelines, agents, and tools, against a rapidly evolving threat landscape. It starts with AI-specific risks such as prompt injection, data and model poisoning, sensitive information disclosure, excessive agency, model theft, and supply-chain attacks, drawing on the OWASP Top 10 for LLMs. This briefing positions AI governance as non-negotiable, anchored in frameworks like NIST AI RMF, ISO/IEC 42001, and MITRE ATLAS, and operationalized through policies, standards, and advisory outcomes that map existing programs to AI risk and define pragmatic, threat-informed controls. It then introduces AHEAD's Secure AI Architecture, combining AI SDLC controls, runtime protections (AI proxies, MCP proxies, guardrails, data egress controls, tenant segmentation), and AI-aware SOC capabilities for telemetry, detection engineering, and response automation. Finally, the presentation describes continuous programs for orchestrated AI red teaming, guardrailing, and AI-aware visibility; automated agents that attack, measure, and harden models and RAG pipelines, enforce runtime policies, build AI catalogs and AI-BOMs, and maintain auditable, closed-loop control over AI risk across multi-cloud and SaaS environments.

Security Operations

Security Operations covers how we help clients design, modernize, and operate a SOC that can keep up with today's attack surface. The topic of this briefing spans SecOps modernization assessments, SIEM and SOAR re-platforming, XDR and EDR deployments, email and endpoint protection, and the move toward agentic, AI-assisted SOC workflows. We will frame the conversation around NIST "Detect" and "Respond" functions as well as Continuous Threat Exposure Management (CTEM), connecting posture management (CSPM, DSPM, SSPM, ASPM) and vulnerability management with day-to-day operations in the SOC. We will explore how findings from tooling show up as prioritized, actionable work for analysts, not noise. For clients that want to accelerate outcomes, we introduce AHEAD's next-gen Security Operations models and managed SOC capabilities: modular architectures, 24x7 monitoring, threat hunting, incident triage, and automated response playbooks, all built to reduce mean time to detect and recover. This topic offers a consistent way to talk about "how we run security:" from assessments and design through implementation and, when appropriate, ongoing managed services, bridging tools, processes, and people into a coherent operating model.

Security Strategy and GRC

GRC & Advisory is our umbrella for strategy-first security conversations: how clients govern risk, meet regulatory expectations, and turn frameworks into a practical plan. We start with maturity and compliance assessments against NIST CSF, CIS, HIPAA, CMMC, and related standards to baseline where programs actually stand. From there, offerings like the Cyber Advisory Program bring senior security leaders alongside the client to run structured gap assessments, business impact analysis, and risk reviews, then build a prioritized, multi-year roadmap. This includes policy writing, control rationalization, and tooling analysis so governance decisions are tied to real engineering and operational tradeoffs, not just audit checklists. Internally, this topic gives us a shared way to talk about "top of the funnel" security work: executive briefings, program design, board reporting, and ongoing advisory relationships that guide investment across Secure Architecture, Security Operations, and Cyber Resilience. It reinforces AHEAD's position as a cross-domain partner, drawing on expertise in cloud, network, data center, observability, ServiceNow, and data & AI, so GRC decisions are grounded in how environments are actually built and run.

Topics

Facility Tours

Foundry Facility Tour 1200

This session demonstrates how AHEAD Foundry's warehousing and pre-configuration services provide a secure, controlled environment to stage, assemble, and prepare devices that are less than rack scale before they ever reach the customer site. By receiving equipment early, storing it safely, and applying standardized configurations, we remove complexity and risk from downstream deployments.

We will demonstrate how devices are imaged, tagged, tested, and validated to customer-defined standards, ensuring consistency across locations and use cases. This proactive approach shortens onsite installation windows, minimizes disruption to operations, and reduces reliance on scarce technical resources in the field.

Learn how warehousing enables you to navigate supply-chain volatility by purchasing when inventory is available, holding equipment until sites are ready, and deploying on demand. We'll also discuss how integrated logistics coordination ensures devices arrive at the right place, at the right time, fully prepared for installation.

The outcome is faster time to value, predictable deployments at scale, and improved operational efficiency. Discover how your organization can gain greater control over cost, timing, and quality while ensuring every device arrives deployment-ready, accelerating adoption and delivering measurable business impact.

Foundry Facility Tour 901

This session demonstrates how AHEAD Foundry's rack-scale integration facility is purpose-built to design, assemble, and validate infrastructure solutions ranging from single edge racks to full datacenter and AI environments. By centralizing engineering, integration, and testing in a controlled facility, we remove complexity from large-scale deployments and ensure systems are fully operational before they reach the customer site.

The facility supports both air-cooled and liquid-cooled architectures, enabling optimized designs for high-density compute, GPU-accelerated AI workloads, and performance-intensive applications. Racks are built to customer-defined reference architectures, incorporating power, networking, cabling, cooling, and management layers as a single, cohesive system.

Each solution undergoes rigorous validation, performance testing, and quality checks to confirm thermal efficiency, reliability, and workload readiness. We will examine how this factory-style approach shortens deployment timelines, minimizes onsite integration risk, and reduces dependency on specialized field resources, delivering an outcome of predictable, repeatable delivery of high-performance infrastructure at scale. Learn how your organization can achieve faster time to production, improved operational consistency, and confidence that every rack, whether at the edge or in the datacenter, arrives fully integrated, optimized, and ready to support critical business and AI initiatives.

← *Back to Facility Tours Table of Contents*

AHEAD